



2020-2022

ACTION PLAN



COLLINGWOOD AND THE BLUE MOUNTAINS DETACHMENT

OUR VISION

Safe Communities... A Secure Ontario

OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.

OUR VALUES

Serving with
**PRIDE,
PROFESSIONALISM
& HONOUR**

Interacting with
**RESPECT,
COMPASSION
& FAIRNESS**

Leading with
**INTEGRITY,
HONESTY
& COURAGE**

Always doing the right things for the right reasons

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Message from the Detachment Commander

The OPP has launched its 2020-2022 Strategic Plan. It outlines our next steps towards becoming the sort of an organization we want to be and what and how policing services will be delivered. The plan is available on opp.ca.

The OPP has a new mission statement and new core values. Along with our enduring vision for Safe Communities... A Secure Ontario, they are the basis for every decision we make and every action we take. As we look back over the past three years, we recognize the many policing successes we have had:



- Our Mental Health Response Unit (a partnership with the Collingwood General and Marine Hospital) was the recipient of the 2018 Transformation Award, a provincial award from the Ministry of Health based on the success of this units engagement in our communities. The Unit is comprised of a Mental Health Crisis Worker and a Uniform Officer who respond to individuals experiencing a mental health crisis and connect them with community services and resources to provide them the support they need.
- The 2018 Community Satisfaction Survey saw 98.4% of respondents cite they felt safe or very safe in their communities.
- The success of our Community Street Crime Unit, who are relentless in their investigations to eradicate illegal drugs in our communities, seize prohibited and restricted firearms, and recover stolen property. The team's efforts supports the Simcoe-Muskoka Opioid Strategy which is a large partnership of agencies, organizations and individuals that is working together to address the crisis of opioid use and overdose in our Region.
- The hard work and dedication exhibited by our Detachment Auxiliary Unit. Auxiliary members assist in the delivery of traffic safety and Community-based crime prevention initiatives. Auxiliary members are volunteers who commit to monthly training and hours enhancing our community safety. A few initiatives this Unit has supported are: Lock it or Lose it, Drug Abuse Resistance Education (D.A.R.E.), Bowl for Kids, Moose Child Find Fingerprinting, Project Freeze, Food – Toy – School Supply drives, and traffic support at several large scale special events. These members have volunteered over 7,000 hours over the past three years. These members deserve our utmost gratitude for their efforts; they are invested in enhancing our community safety.
- The use of analytics to create focused patrol to address areas of property crime and traffic enforcement. Collingwood and The Blue Mountains Detachment remains committed to traffic safety with the goal of changing driver behaviour through education or enforcement on our roads, trails and waterways.

We are committed to collaborating with our community partners to develop co-response models that focus on prevention, harm reduction and risk intervention strategies to improve the overall well-being of our communities.

We remain open to, and respectful of, cultural differences and the ongoing development of skills and knowledge to build mutually effective relationships.

We will continue to identify opportunities to enhance our frontline officer's experience.

Inspector Mary Shannon
Detachment Commander
Collingwood and the Blue Mountains Detachment

Message from the Police Services Board Chair

“Policing and community safety for residents of and visitors to the Town of the Blue Mountains is provided by the OPP through a contract with the municipality. The Police Services Board (PSB) is appointed by the municipality to oversee the work of the Town of the Blue Mountains detachment, and serves as “liaison” between detachment staff, the municipality and the community. While the detachment always responds to policing needs as they arise, we also look for “trends” in the community that will direct the detachment to place greater emphasis in certain areas of need. This is the purpose of the “Action Plan” that is developed every 2-3 years. We encourage residents and community groups to review the Action Plan and provide feedback at any time as to where the PSB, and through us, the Town of the Blue Mountains detachment, should focus its efforts to ensure that our community stays safe.”

Jim Oliver

Chair, Police Services Board for the Town of the Blue Mountains

“On behalf of the Collingwood Police Services Board (CPSB), I am pleased to offer introductory comment to our community's Police Services Action Plan. A thorough joint review by the Board and the OPP Detachment leadership of statistical data and recent trends informed the focus of services and priorities for the three year period presented for public consultation. The Board highly values the additional policing liaison services in the schools and in support of the mental health professions to ensure the best possible outcomes for our vulnerable residents. Plans can hardly anticipate events such as a global pandemic, and our Detachment has proven to be nimble in the pivoting and deployment of resources to maintain the safety of our residents under extenuating circumstances. Your input on our policing priorities is most welcome.

With appreciation of the Police Services members who protect our community”

Kathy Jeffery, Chair Collingwood Police Services Board

Our Detachment

The Collingwood and Blue Mountains Detachment encompasses the Town of Collingwood in Simcoe County and The Town of the Blue Mountains in Grey County. The total permanent population within the detachment area is approximately 27,000 people, however the area can inflate to around 45,000 persons regularly due to the influx of seasonal visitors. This surge of visitors has presented a number of unique challenges for our detachment as we see dramatic increases in traffic volumes and usage of area amenities.

Collingwood remains the commercial and industrial core of the detachment area and is continuing to experience residential growth. 26.3% of the total population is over 65 years of age. Collingwood has also become the primary area for permanent residency, increasing from 82% in 2016 to 86% in 2020, with more seasonal and recreational residents remaining in The Blue Mountains.

Numerous new developments are occurring, and growth is particularly significant in the southern portion of Collingwood (i.e. Mountaincroft, Pretty River Estates, Summit View and Indigo). A portion of the Shipyards recently received site plan approval for an additional 28 condominium townhouse units and the Monaco Condominium development is well underway. In addition, the Simcoe County affordable housing project was finalized at the corner of High Street and Second Street, providing 147 units.

The Town of Blue Mountains also continues to experience ongoing development (Lora Bay, Windfall, Monterra). The municipality is very progressive and is also exploring affordable housing opportunities and innovative growth options.

The Collingwood detachment area continues to support special events such as the Side Launch Days, The Pride Festival, and other celebrations in and around the waterfront. The Village at Blue Mountain Resort hosts several large triathlon and road racing events (Centurion, Sea Otter). The Town of Collingwood, the Village at Blue Mountain Resort, and the Town of Blue Mountains have become popular tourist destinations; our waterways, trails and communities are second to none.

In 2017, Blue Mountain Resort announced its sale from Intrawest to Aspen Skiing Company and the private equity firm KSL Capital Partners. This partnership will support strategies to continue a marketable and renowned tourist area. The Blue Mountains shall continue as a four season tourist area with many activities and events (golf, cycling, skiing and water activities).

The detachment is committed to maintaining public safety and safe roadways. The Blue Mountains “Share the Road: We’re on it Together” program promotes safe cycling and hosts regular stakeholder safety meetings to promote cycling activities and clubs.

Visibility and community engagement by the members of the detachment along with the development of the new 2021 Integrated Community Safety Plans will foster a safe residential and tourist community and futureproof our detachment during the 2020-2022 Action Plan duration.

Our Detachment Area (map)



Action Plan Commitment Summary

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through analysis and consultation, the following areas of focus were identified for the next three years. These are reflective of local issues; activities will be addressed, monitored and adjusted as needed.

Crime	Roadways, Waterways and Trails	Other
Violent Crime, assault including domestic related, sexual assault and firearms related violence.	To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions. The Big Four causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails: impaired (drugs/alcohol), speeding/ aggressive and inattentive/distracted driving and lack of occupant restraint and safety equipment.	To streamline collision reporting in Collingwood and the Blue Mountains through the establishment of a dedicated and staffed Collision Reporting Centre (CRC). This process will better serve the public for property damage accidents and allow frontline officers the ability to focus on service delivery.
<p>Innovative practices will be devised to increase investigative success in these areas.</p> <p>Dedicated efforts by detachment specialized teams to reduce property crime in our community.</p>		An enhanced process directing resources to specific concerns and issues that arise within Collingwood and the Blue Mountains.
Continued vigilance in drug trafficking investigations to address opioid and non-opioid deaths in our communities. By using an on-going strategy with community stakeholders related to the opioid strategy, lives can be saved.		To identify co-response solutions for non-police related demands for service that impact police resourcing. Calls for service involving persons with mental health illness or in a mental health (MH) crisis through engagement and education.
		Develop and foster key achievements in response to the opioid crisis in our communities.
		Ongoing dedicated support to our local youth, through OPP programs and engagement in an effort to enhance youth safety and well-being in our community.
		Diversity, Human Rights and Inclusion.
		Ongoing support of the Mental Health Response Unit.

Crime

Description:

Violent crimes (assaults, sexual assaults and domestic violence), property crimes and illicit drugs (including opioids) are the main priorities that the Collingwood and Blue Mountains detachment will focus on over the next three years.

Violent Crime - 100% increase in # of sexual assaults reported in 2019 from 2018. 3 homicides in 2019. Between 2018 & 2019 we have seized 10 prohibited/restricted firearms.

Property Crime including frauds, cyber-crime and break and enters - In 2019 we experienced a 53% increase in frauds. In 2019 we had 25% clearance rate of all property crimes.

Commitment	Outcomes	Actions
<p>Violent Crime, assault including domestic related, sexual assault and firearms related violence.</p>	<p>5% target reduction in overall violent crime.</p> <p>Increase in firearms seizures related to criminal occurrences.</p> <p>Continued professional, comprehensive domestic and sexual related investigations.</p> <p>Continued support for victims of crime and violence in our community and strong relationships with our victim assistance partners.</p> <p>Decrease in gun and gang related violence.</p> <p>Increase community safety and wellbeing.</p> <p>Increased support for frontline officers.</p>	<p>Grant funding received for Advancing Victim-Centred Sexual Violence & Human Trafficking Investigations, in partnership with the Simcoe/Muskoka Child Advocacy Centre. Adopt a victim centred approach for violent crimes minimizing trauma on victims.</p> <p>Strengthen professional relationships with Victim Services of Barrie and Bruce, Grey, Perth My Friends House and VWAP (Victim Witness Assistance Program) to support victims and cultivate a safe environment where victims are empowered to participate in the judicial process.</p> <p>Support for Victims of Crime (Victim Service, 211, Training).</p> <p>Coordinated investigative efforts in relation to violent crime in Collingwood and the Blue Mountains.</p> <p>Ensure officers comply with OPP policy on domestic violence and sexual assault offences.</p> <p>Ensure Supervisors review occurrences of domestic violence for compliance with OPP and Ministry guidelines.</p> <p>Engagement of specialized services (Crime Unit, Forensic Identification Services and Scenes of Crime Officers) to ensure comprehensive, high-quality investigations are completed.</p>

Commitment	Outcomes	Actions
		<p>Completion of mandatory training by officers to remain up-to-date on best practices.</p> <p>Continued enforcement/support through our Street Crime Unit to combat firearms related offences and seizures.</p> <p>Targeting areas through analytical direction who are susceptible to incidents of violence.</p> <p>Utilization of grant funding programs that are designed to reduce violent crime in our communities.</p> <p>Public awareness campaigns will be delivered by the Community Officer to educate and deliver key messaging about illicit drug activity and its impacts within the community.</p>
<p>Innovative practices will be devised to increase investigative success in these areas.</p> <p>Dedicated efforts by detachment specialized teams to reduce property crime in our community.</p>	<p>2% reduction in property crime.</p> <p>Reduction in fraud victimization and greater community awareness of on-going scams.</p> <p>Satisfaction in our community in relation to property crime and overall safety.</p>	<p>Education and community engagement with the public to heighten community awareness of fraud schemes and encourage police engagement at the earliest opportunity to deter crime. Promote the Canadian Anti-Fraud Centre use as resource to citizens.</p> <p>Utilize the Regional Analyst data to create focused patrol initiatives in property related crime areas to reduce victimization of property owners and identify suspects.</p> <p>Detachment Auxiliary Unit will continue to deliver Crime Prevention Programs (Lock It or Lose It and Safeguard Ontario) to reduce victimization.</p> <p>Community Safety Officer will engage local businesses and residents to educate on Crime Prevention through Environmental Design (CPTED).</p> <p>The Intelligence-led Policing – Crime Abatement Strategy will monitor high-risk property crime offenders to reduce recidivism.</p> <p>The Community Street Crime Unit will be engaged during periods of high incident rates as a specialized resource to investigate property crimes.</p>

Commitment	Outcomes	Actions
		<p>Ensure officers are submitting comprehensive reports for property crimes, ensuring detailed descriptions of stolen property which will assist in recovery of property.</p> <p>Specialized teams such as Forensic Identification Services, Crime Unit, Canine and Scenes of Crime Officers will be engaged as required.</p> <p>Education and information in regards to cyber scams and frauds occurring in our communities.</p>
<p>Continued vigilance in drug trafficking investigations to address opioid and non-opioid deaths in our communities. By using an on-going strategy with community stakeholders related to the opioid strategy, lives can be saved.</p>	<p>Reduction in the number of opioid and non-opioid related drug deaths and overdoses.</p>	<p>Training of frontline officers on the use of Narcan in suspected opioid overdoses.</p> <p>Engagement with community partners to ensure proper referrals for citizens dealing with addictions.</p> <p>Continue D.A.R.E training and the dangers associated with drug use.</p> <p>Ongoing awareness raising with a variety of audiences and settings and the launch of a regional anti-stigma campaign by the Simcoe Muskoka Opioid Working Group.</p> <p>Achieve investigative successes as a result of collaborative intelligence.</p> <p>Increase in the number of Criminal Code search warrant executions related to drug trafficking in our community.</p>

Roadways, Waterways and Trails

Description:

Collingwood and The Blue Mountains Detachment will focus on the education and enforcement of the 'Big Four' (aggressive driving, lack of seatbelts, distracted driving and impaired driving), marine safety and promoting cyclist safety. Our Community is diverse and growing exponentially; we must as a detachment meet the needs of our residents and visitors in the area of traffic safety. By utilizing analytical data, community feedback, focused patrols and specialized modes of enforcement, we can effectively manage the routes traversed as we move forward with our detachment vision plan.

Commitment	Outcomes	Actions
<p>To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions. The 'Big Four' causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails.</p>	<p>Targeted outcome of 0.5% reduction in total motor vehicle collisions by 2022 through engagement and enforcement of the 'Big Four' casual factors</p> <p>Reduction in alcohol-related collisions equates to safer travel by the motoring public.</p> <p>250 Marine hours of dedicated patrol to make our waterways safer.</p> <p>200 Reduce Impaired Driving Everywhere (R.I.D.E.) initiatives completed/year in our endeavour to reduce impaired driving in our community.</p> <p>Productive results by our detachment in the area of traffic/marine safety, Regional initiatives and local traffic actions.</p> <p>Strengthened relationships with our Ministry and community partners as we work collaboratively towards our common vision.</p> <p>Over 50 impaired driving charges/year in relation to our enforcement efforts to take offenders off the road, waterways and trails.</p>	<p>Officers continue to target the “Big Four” and participate in provincial traffic safety initiatives to change driver behaviours on roadways, waterways and trails.</p> <p>Traffic Management Officers and Crime Analysts work collaboratively to identify collision affected areas and focused patrol strategies to address driver behaviours.</p> <p>Partnerships with the Ministry of Transportation (MTO) and the OPP Highway Safety Division continue to be a priority to increase local commercial motor vehicle enforcement.</p> <p>Partnerships will continue with the Ministry of Natural Resources and Forestry (MNR) Conservation Officers, neighbouring detachment officers, and the Central Region Snow Vehicle, All-terrain Vehicle, Vessel Enforcement/ Education (SAVE) Team to conduct joint enforcement initiatives on local trails and waterways (Beaver River, Collingwood Harbour).</p> <p>Continue to collaborate with both local Police Services Boards and community stakeholders addressing traffic related issues with progressive solutions to future proof our detachment amidst expanding traffic volume.</p>

Commitment	Outcomes	Actions
	<p>Year round officer efforts in the area of 'The Big Four' driving factors translates to genuine confidence from the motoring public that our detachment is focused on ensuring safe travel within the detachment area.</p>	<p>A dedicated Marine Program available for rescue and enforcement on the detachment waterways.</p> <p>Deployment of Automated Licence Plate Recognition (ALPR) technology to remove suspended drivers from roadways.</p> <p>Collaborative engagement will continue with stakeholders such as the MTO, the Ministry of the Environment (MOE), and the Regional and Provincial OPP Traffic Teams.</p> <p>R.I.D.E. enforcement activities will be conducted throughout the year.</p> <p>Collingwood Detachment will promote the training and deployment of Drug Recognition Expert (DRE) Officers.</p>

Other Operational Commitments

Description:

The Collingwood and Blue Mountains detachment is committed to building and maintaining relationships and partnerships that will improve public safety, assist in the well-being of our community and streamline our activities. These enhancement activities build upon our key policing responsibilities and allow our detachment to provide the most effective and efficient service delivery possible. Underscoring our successes, our detachment is committed to serving the residents and visitors in Collingwood and the Blue Mountains through operational commitments that are tailored to our community needs.

In 2016 the Mental Health Response Unit was created, formalizing a partnership between local OPP Detachments and the Collingwood General & Marine Hospital. Mental health crisis workers were paired with trained officers to respond to mental health related calls for service. The unit provided referrals, community resources and supports where required. Use of the Brief Mental Health Screener resulted in increased communication between frontline officers and the hospital.

From 2017 - 2020 the Province of Ontario has experienced an average of 1200 - 1500 opioid related deaths/year. Opioid overdoses and opioid deaths continue to increase at an alarming rate across Simcoe County and Grey County. The Collingwood and Blue Mountains detachment is committed confronting the problem head on in several key areas:

- 1/ Community education and outreach.
- 2/ Preventative enforcement.
- 3/ Conducting thorough overdose investigations.
- 4/ Data collection and reporting
- 5/ Officer and public safety

Commitment	Outcomes	Actions
<p>To streamline collision reporting in Collingwood and the Blue Mountains through the establishment of a dedicated and staffed Collision Reporting Centre (CRC). This process will better serve the public for property damage accidents and allow frontline officers the ability to focus on service delivery.</p>	<p>As part of the detachment traffic strategy, the CRC is designed to maximize police resourcing and create simplified report process for the driving public in relation to property damage accidents.</p>	<p>The strategy will examine and implement alternative solutions for collision reporting in the detachment area.</p> <p>Analytics support a dedicated CRC and coincides with overall strategic efforts for an ever increasing local traffic dynamic.</p> <p>Education and promotion of the CRC through collaborative engagement efforts with community partners to increase effectiveness.</p>

Commitment	Outcomes	Actions
<p>An enhanced process directing resources to specific concerns and issues that arise within Collingwood and the Blue Mountains.</p>	<p>The focus patrol process allows for community and detachment feedback to be obtained in order to adjust actions to specific "hotspots". Through enforcement, analytical tracking, concise reporting and public satisfaction, service delivery results can be achieved.</p>	<p>Tracking of focus patrols through the NICHE system (hours, enforcement and action items).</p> <p>Provide results to community stakeholders when addressing issues.</p> <p>A strategy to prioritize focus patrol items for disbursement to front line or specialized units.</p> <p>Activation of the Community Mobilization and Engagement Model.</p>
<p>To identify co-response solutions for non-police related demands for service that impact police resourcing. Calls for service involving persons with mental health illness or in a mental health (MH) crisis through engagement and education.</p>	<p>Reduce repeat contacts between police and persons in mental health crisis and/ or those with substance abuse disorder.</p> <p>Improved outcomes for individuals in crisis.</p>	<p>Coordinate the development of co-response/ intervention teams.</p> <p>Provide extensive service delivery to those suffering from mental health related issues by supporting front-line officers through the Mental Health Response Unit (MHRU). Actions includes:</p> <ul style="list-style-type: none"> • Continued engagement with the joint MHRU between Collingwood General Marine Hospital (CGMH) and Southern Georgian Bay Community Health Centre (CHC). This will ensure an integrated community response to individuals experiencing mental illness. • Increased public awareness of services through education initiatives such as the annual Mental Wellness Fair and the promotion of 211 assistance service. • Consultations with partners in the mental health community to ensure jointly shared responses. • Input to be sought from stakeholders such as the Collingwood General Marine Hospital (CGMH), The Canadian Mental Health Association, The Southern Georgian Bay Community Health Centre and the Southern Georgian Bay Aggressive Community Treatment Team (ACTT) to develop appropriate response strategies. <p>Engage and develop partnerships to address social issues in the community such as poverty, homelessness, and food security.</p>

Commitment	Outcomes	Actions
		<ul style="list-style-type: none"> • Utilization of media to increase awareness of support services within the community to assist families dealing with mental health and substance abuse issues. • Provision of Crisis Intervention Training to enhance police response to mental health calls for service. • Engagement with the OPP Mental Health and Vulnerable Persons Resources. • Maintain 100% compliance in the use of the Brief Mental Health Screener forms
<p>Develop and foster key achievements in response to the opioid crisis in our communities.</p>	<p>These initiatives will continue to save lives.</p>	<p>The Collingwood and Blue Mountains detachment continue to be part of the strategies for action which include:</p> <p>1/ Education/awareness through forums, collaborative partnerships and key messaging in regards to the opioid crisis and our detachment's response measures.</p> <p>2/ Partnering with local Police Service Boards, health care professionals and addiction partners to focus on a collaborative response model in dealing with the crisis.</p> <p>3/ Refinement of our investigative capacity through increased intelligence, quality data collection, standardized investigative approaches and focusing on cyber-enabled criminality.</p> <p>4/ Strategic enforcement that will make a difference in our community.</p>
<p>Ongoing dedicated support to our local youth, through OPP programs and engagement in an effort to enhance youth</p>	<p>A healthy stable youth population in Collingwood and the Blue Mountains that challenges our detachment to strengthen our relationships.</p>	<p>School Resource Officer (SRO) with the primary responsibility of creating a safe learning environment at our Secondary Schools through proactive and interactive approaches.</p>

Commitment	Outcomes	Actions
<p>safety and well-being in our community.</p>	<p>Enhanced engagement with local youth.</p> <p>A reduction in youth related crime in our communities.</p> <p>Support of innovative programs, initiatives that assist youth in Collingwood and the Blue Mountains in positive citizenship activities.</p>	<p>Community Services Officer (CSO) brings child/youth based programs to area public schools such as D.A.R.E, Anti-Bullying, Street Proofing and Cyber awareness.</p> <p>Student mental health services through our Mental Health Response Unit (MHRU) allowing young persons in crisis to receive timely assistance/health care access through our trained team.</p> <p>Ongoing support/attendance of such events/programs as Youth Career Day, Ontario Students Against Impaired Driving (OSAID), Student Crime Stoppers, OPP Youth Coop Program, Youth in Policing Initiative (YIPI) Student Program and youth stewardship.</p>
<p>Diversity, Human Rights and Inclusion.</p>	<p>A welcoming community in Collingwood and the Town of the Blue Mountains that recognizes the value and strength of ethnic diversity and equality, by viewing all matters through an inclusive lens and promoting well-being for all.</p>	<p>Monitor and act on the protection of all citizens human rights and ensure their safety and security in the community in the expression of those rights.</p>
<p>Ongoing support of the Mental Health Response Unit.</p>	<p>Reduced repeat contacts between police and persons in mental health crisis and/or those with substance abuse issues. By a coordinated, collective community response we can ensure those who need assistance are served within our community.</p>	<p>Continued partnership between Collingwood General and Marine Hospital and Georgian Bay Health Centre (GHC) and the OPP.</p> <p>Ensure an integrated community response to individuals experiencing mental health issues.</p> <p>Increase awareness of 211 to ensure proper referrals to appropriate agencies and minimize 911 calls.</p> <p>Maintain 100% compliance in the use of the Brief Mental Health Screener forms.</p> <p>Continued partnership with the Huronia West Detachment in relation to the MHRU program.</p> <p>Continued Crisis Intervention Training (CIT) for all detachment officers.</p>



2020-2022

ACTION PLAN

PROGRAMS & SERVICES

- Alcohol and Gaming Enforcement
- Asset Forfeiture
- Auxiliary Policing/Chaplaincy
- Aviation/Flight Operations
- Biker Enforcement
- Blood Stain Analysis
- Breath Analysis/Drug Recognition
- Canine Search, Rescue, Tracking and Detection
- Chemical, Biological, Radiological, Nuclear and Explosive Response
- Child Exploitation Investigation
- Civil Litigation File Coordination
- Civilian Data Entry
- Collision Reconstruction and Investigation
- Commercial Vehicles and Dangerous Goods
- Communications
- Community Policing
- Community Street Crime Units
- Complaint Investigation
- Computer-Aided Dispatch
- Contraband Tobacco
- Court Case Management
- Crime Analysis
- Crime Gun Analysis
- Crime Prevention and Community Safety
- Crime Stoppers
- Criminal Investigation Services and Major Case Management
- Crisis Negotiation
- Drug Enforcement
- Drug Evaluation and Classification
- DNA Coordination
- Emergency Management
- Emergency Response
- Explosives Disposal
- Federal Firearms Program Delivery
- Federal and Provincial Road Safety Countermeasures
- Forensic and Identification Services
- Fraud, Corruption, Economic/Financial Crime Investigation
- Hate Crimes/Extremism Investigation
- Illegal Gaming Investigation
- Incident Command
- Indigenous Policing
- Information Technology
- Intelligence
- Justice Officials and Dignitary Protection Services
- Marine, Motorized Snow and Off-road Vehicle and Motorcycle Patrol
- Media Relations
- Missing Persons and Unidentified Bodies
- Offender Transportation
- Ontario Sex Offender Registry
- Organized Crime Enforcement
- Physical Security Services
- Polygraph
- Provincial Anti-Terrorism
- Provincial Cybercrime Strategy
- Provincial Human Trafficking Strategy
- Provincial Operations Centre
- Public Order
- Remotely Piloted Aircraft Systems
- Repeat Offender Parole Enforcement
- RIDE (Reduce Impaired Driving Everywhere)
- Search and Rescue
- Security Assessments and Enquiries
- Surveillance - Electronic and Physical
- Tactical and Emergency Medical
- Tactics and Rescue
- Technological Crime/Digital Evidence Forensics and Analysis
- Threat Assessment
- Traffic Safety
- Training
- Underwater Search and Recovery
- United Nations Policing Missions
- Urban Search and Rescue United Nations Policing Missions
- Video Forensics
- Violent Crime Linkage Analysis
- Victim Assistance, Support and Response
- Weapons Enforcement
- Witness Protection

The above list corresponds with the *Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99)*. The list further provides an overview of various OPP programs and services but should not be considered complete.

CONTACT THE OPP

REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133
(for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to www.opp.ca to use the Local Detachment Finder and follow the prompts.

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit www.crimestoppers.ca

REPORT ONLINE

You now have the option to report select occurrences to police from the convenience of a computer.

Visit www.opp.ca/reporting to use the Citizen Self Reporting system. Specific incidents can be reported online at your convenience without attending a detachment or waiting for an officer.

You can use this system to report:

- Driving Complaints
- Lost/missing property
- Mischief/damage to property
- Mischief/damage to vehicle
- Stolen licence plate(s) and/or validation sticker
- Theft From vehicle
- Theft

Do not use this system if this is an emergency! If it is, call 9-1-1.

9-1-1 is for police, fire, or medical emergencies only.

Every time an accidental or hang-up 9-1-1 call is received, OPP officers are dispatched.

You may be taking police officers away from a real emergency.

#KnowWhenToCall

If you've dialed in error, stay on the line and speak with the communicator. This will eliminate the need for the emergency operator to call back. As per OPP policy, officers will still be dispatched to ensure you are safe.

2020-2022

ACTION PLAN

COLLINGWOOD AND THE BLUE MOUNTAINS DETACHMENT

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